

Our 9 Step Carpet Cleaning Process

Step 1- Pre Inspection

Every great carpet cleaning experience starts with a proper pre-inspection. Our service technician will inspect your particular areas of concern as well as noting carpet construction and soiling conditions. He will also advise you of any possible permanent staining.

Step 2- Commercial Pre-Vacuum

Your carpet will be thoroughly vacuumed with a commercial grade vacuum to remove dry soil. Removing dry soil is one of the most important steps to cleaning.

Step 3- Furniture Moving

Small pieces of furniture will be moved and protected with disposable plastic tabs or blocks. By doing this, we ensure that even carpet which is normally not visible... is clean. Also, by placing blocks or plastic tabs between the furniture and the carpet you can feel secure that your valuable pieces are not subject to moisture damage while the carpet is drying.

Step 4- Pre Spray Carpeting

Traffic areas and spots are pretreated for effective soil and spot removal.

Step 5- Soil Removal Process

Once the soil has been loosened, our Electro-Static cleaners are brought together with our special pads that have been soaked in our second cleaner. Through opposing electrical charges in both the carpet and the pad, the dirt is literally pulled out of your carpet through static electricity. The best part is that your carpet will be completely dry in 1-2 hours.

Step 6- Post Spot Treatment

If any spots are not removed during the cleaning process, specialty-spotting techniques are employed. Note: permanent stains identified by our technician, in most cases, cannot be removed.

Step 7- Dry Bonnet

Dry bonnets assist in faster drying and prevent wicking on some carpets. It also provides the technician the ability to verify a successful cleaning of the heavier traffic areas.

Step 8- Post Grooming

The carpet pile is set in one direction for faster drying and visual appeal

Step 9- Post Inspection

Following every job, the technician will walk you through the house to ensure your satisfaction.

Our job is to make your cleaning experience quick and easy!

After carpets are cleaned...

- 1) Be careful walking from carpet to hard surfaces. Floors can be slippery
- 2) Keep pets and children off carpet until dry. Usually 1-2 hours.
- 3) Remove blocks or tabs from under furniture 24 hours after carpet is cleaned.

Our 9 Step Upholstery Cleaning Process

Don't let just anyone clean your sensitive fabrics! Roto-Static is experienced in cleaning the finest upholstered fabrics. The following steps will be taken in cleaning your upholstery...

Step 1-Fabric Inspection

A visual inspection of the fabric and construction is done to determine the best cleaning process for the material you have.

Step 2-Dye Testing

A small amount of upholstery cleaner is applied to an inconspicuous area of the fabric and a towel pressed to the fabric. This tests the stability of the dye.

Step 3-Dry Soil Removal

In cleaning any textile, the first step is always to remove as much dry soil as possible. This improves the following cleaning steps greatly.

Step 4-Soil Suspension

A preconditioning agent is used on most fabrics to "suspend" soil for more effective extraction.

Step 5-Soil Removal (Extraction)

A water rinse is used to whisk away the suspended soils.

Step 6-Post Spot Treatment

If any spots are not removed during the cleaning process, specialty-spotting techniques are employed. Note: permanent stains identified by our service technician may not be removed.

****For longer fabric life and fewer permanent stains, have fabric protector applied!****

Step 7-Pile Setting/Grooming

Many textiles have a "pile" that needs to be set after cleaning. A special upholstery brush is used to groom the pile for proper drying.

Step 8-Drying

Due to high water recovery of our upholstery machines, drying times vary from 2-6 hours. Ceiling fans / Area fans / Air conditioning further help to reduce drying times

Step 9-Post Inspection

Our technician will review the cleaning results with you to ensure that your expectations have been met or exceeded.