

## How to Select a Professional Cleaning Firm?

### 1) Do they have a good **REPUTATION**?

**Roto-Static** is considered by many, as the most reliable cleaning company in York Region. No company is more exclusively referred by high-end carpet dealers, interior designers and realtors in our area. We do whatever it takes to protect and maintain our shining reputation.

### 2) What kind of **EXPERIENCE** do they have?

**Roto-Static** has been caring for the finest floors and fabrics since 1977. Our network of over 140 franchises is experienced in all types of fibers and soiling conditions, no matter how unusual they may be. Complimentary to this, we are experienced with all methods of cleaning. Ensuring that you get the best results possible! Roto-Static is known for being able to solve cleaning problems that no one else can; we can assure you that whatever your situation is, we will be familiar with it.

### 3) What kind of **EDUCATION** do they have?

Sadly, the majority of companies in our industry do not invest money and time in education for their employees. Each year we spend thousands of dollars attending educational courses, training schools, and conventions. As well, because we are a franchise, we participate in new advancements and attend regular scheduled training sessions through Roto-Static's National head office. With this in mind, we are on the cutting edge of cleaning technology and training methods. Helping us to constantly increase our ability to service you!

### 4) Do they have good **SYSTEMS**?

The equipment that a cleaning firm uses is incredibly important. Roto-Static uses only the highest quality, most advanced, state of the art equipment on the market today. The systems we use will get maximum soil and maximum spot removal without over wetting your floor or fabric and without leaving a sticky residue behind. Whether it be with our "Static Attraction" method or "hot water extraction" you will have the best cleaning experience possible.

### 5) What kind of **GUARANTEE** do they have?

Our **No Hassle Guarantee** ensures that if you are not completely satisfied with the service experience you received from our company, we will come back to your location within 5 working days, or when most convenient to you, at no charge and no obligation to make things right. If you are still unimpressed, we will refund your money for the areas in question.

Call our offices today and experience

**"The Most Thorough Cleaning Experience Possible!"**